



CITY OF CHICAGO

# UTILITY BILLING RELIEF PROGRAM



## WHAT IS IT?

In partnership with the Community and Economic Development Association of Cook County (CEDA), the City of Chicago is launching the **Utility Billing Relief Program**, intended to make:



WATER



SEWER



WATER-SEWER  
TAX BILLS



more affordable for qualifying Chicago residents!



## HOW DOES IT HELP?

**PARTICIPANTS WILL RECEIVE:**



**50% RATE REDUCTION** for water charges, sewer charges, and water-sewer tax



**NO PENALTIES** or debt collection on City of Chicago utility billing debt



**DEBT FORGIVENESS** after successfully completing one full year in the program



## AM I QUALIFIED?

- Your Chicago utility bill is for a **single-family home, two-flat, or three-flat** and is your primary residence
- You meet the household income qualifications, which is generally 200 percent of the federal poverty level.



## WHAT DO I NEED TO DO?

- Go to [chicago.gov/UBR](http://chicago.gov/UBR) to confirm your property is eligible
- Follow the prompts at that link to complete income verification
- If you have questions, please contact the City's Utility Billing & Customer Service Center at **312-744-4426**

